



Thank you for choosing *Le Chateau Pet Resort, Spa, and Boutique* for your pet's vacation! Please complete the following information:

Your Name _____

Address _____

City, St, Zip _____

Phone _____ Alt # _____

Cell carrier if you would like to receive confirmations by text: _____

Email _____

Emergency contact: _____ Ph _____

Veterinarian Clinic _____ Ph _____

Other people besides yourself authorized to pick up your pet:

Name

Phone

Alt Phone

Preferred Suite Size

Champion 4 x 8

Olympian 6 x 8

Royal 8 x 8

Chateau 10x8

Preferred Amenities

Classic

Premium

Preferred Condo Size

Double Story Condo

Penthouse

Service Agreement (please read carefully before signing)

Reservations are required for all services. A deposit will be required to hold a suite for an overnight stay. The deposit is fully refundable if the reservation is cancelled within 72 hours of the check-in time. Rates are subject to change. Full payment at our current rate is required when you check your pet into the hotel. Check out time is noon. Guests may enjoy the full day at the resort, and an after-noon check out fee will apply. Last check in time is one hour prior to closing. Last check out time is 15 minutes prior to closing. After hours pick up is available for an additional charge and must be arranged before closing. Before hours check in is available for an additional charge and must be paid in full before check in. Your pet is welcome to bring bedding and special items from home to keep in his/her suite. Please label all belongings with pet's full name. Though we will make every effort to make sure your pet's belongings go home with him/her, we are not responsible for any lost or damaged belongings. Please provide your pet's regular food to prevent upset stomach. If food is not provided or in the event your pet consumes all food you provide, a new bag of food we offer for sale in the boutique will be added to your bill. If you prefer your pet's food be purchased elsewhere, inform us at check in. The cost of the food and a run charge will be added to your bill. Each pet is enrolled in our Well Pet Guarantee for \$1 per day. If your pet requires veterinarian attention following their stay, you may submit the bill for an 70% reimbursement of vet costs incurred up to two weeks after check out as long as the costs were deemed related to their stay. All required vaccinations must be up to date for pet's age. For their protection, puppies and kittens must be over 16 weeks old and fully vaccinated prior to staying. We require Rabies, FVRCP, and Feleuk for cats and Rabies, DHPP, and Bordetella for dogs, as well as regular worming, heartworm preventative, and flea/tick preventative for all services at Le Chateau Pet Resort. Pets found to host fleas and/or ticks will be treated at parent's expense. An invoice or certificate of health from your veterinarian is required as proof of vaccinations or variation to these requirements. If your pet is not current on the required vaccines your pet will be taken to our veterinarian and charges for the transport and vaccinations will be added to your pet's stay. If your pet is found to be or become ill or injured during their stay we will obtain services for your pet from our veterinarian or emergency clinic if after hours. A \$5 daily surcharge will be added for unaltered males and females over six months old, and for pets requiring extra medical supervision, more than three medications, injections, or bandaging. Every dog is evaluated for acceptance into group play. Play is strictly supervised at all times. Though our guardians are trained in dog behaviors and body language as well as safe off leash play there are risks involved with group play. If your pet is not suitable for group play, exclusive playtime will be provided. A \$10 per day charge will be applied for pets requiring individual or sibling only playtime as a group of their own. Exclusive playtime groups will play for 1-2 hours per day, depending on the number of exclusive playtime groups running that particular day. Bathing services, if requested, are provided near scheduled departure time. After-noon check out fees will be waived if the bathing schedule will not be able to accommodate a noon check out. Please notify us of any change in time as soon as possible. We will make an effort to complete the service, however, a change in time or date for checkout may cause the bathing not to be completed. Pets with appointments for a non-resident bathing must be picked up when service is complete. Daycare charges will be applied for pets staying at the resort longer than one hour after notification that bathing is complete. Doggy Day at the Spa is available to allow your pet to stay and play before their bath and be picked up later in the day. All bathing rates are base prices and will vary by size of pet, condition of coat, and temperament. If your pet's coat is extremely matted, and we cannot safely and painlessly remove the mats with brushing, we will not be able to bath your pet as getting mats wet before removal will cause them to tighten even closer to your pet's skin. *I have read and understood the above. I certify, to the best of my knowledge, that my pet is free of any communicable illness, worms, fleas, and ticks. All attestations on this form are true and correct to the best of my knowledge. I release Le Chateau Pet Resort staff from any liability regarding my pet's stay, grooming, or daycare.*

Client Signature

9/10/2018 Rev

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Date

Pet's Full Name _____ Breed _____ Color _____

Male Neutered Yes ☐ No ☐ Female Spayed Yes ☐ No ☐ Weight _____ DOB _____

Has your pet ever been boarded? Yes ☐ No ☐ Where? _____

Has your pet attended obedience training? Yes ☐ No ☐ Where? _____

Does your pet have prior OFF LEASH play experience with other pets? Yes ☐ No ☐ If yes, what kind of social experience did your pet have? _____

What is your pet's usual play style? Please circle all that apply.

Easygoing	Wrestle	Chase	Vocal During Play	Rough	Non-stop
Alpha	Cat-like	Body Slammer	Sunbather	Mouthy	Couch Potato

Does your pet chase or try to chase cats, squirrels, bikes, cars etc...? Yes ☐ No ☐ Unknown ☐

Is your pet willing to share items with other pets outside of the household? Yes ☐ No ☐ Unknown ☐

Does your pet have a bite history? Please explain. _____

If yes, did any bites require medical attention? Yes ☐ No ☐ Unknown ☐

What benefit of off leash group play to you hope to gain for your pet? Please circle all that apply.

Play with other dogs	To not be left home alone	Additional exercise
Sole source of exercise	Socialization	Separation anxiety Other (Explain)

Preferred Brand of Food _____ Kibble or Can Amount _____ Times _____

Supplements _____ Kibble/Can/Vitamin/Other Amt _____ Times _____

Medications: _____ Dosage _____ Frequency _____

(Please provide whatever inducer you usually give with meds such as pill pockets, cheese, peanut butter, canned food, etc.)

May items such as wet food, peanut butter, cheese, or hot dogs be given to promote appetite or acceptance of meds or encourage appetite if not eating well? Yes ☐ No ☐

Is there any brand or type of food or treats your pet may NOT have? _____

Does your pet have any allergies, medical conditions, or physical limitations? Yes ☐ No ☐ Explain. _____

Is your pet fearful of anything? _____

Other information you would like us to have about your pet. _____

Pet Behavioral Challenges (check all that apply and provide explanation)

- Biting, hissing, or growling at people _____
- Growling at other animals _____
- Guarding resources _____
- Jumping over fences or digging under fences _____
- Chewing toys and/or bedding _____
- Running out an open door or running away _____
- Pulling on or out of the leash _____
- Chasing other animals _____
- Shyness/Nervousness _____
- Other _____
- Separation anxiety. Is it permissible to use all natural calm aids such as lavender spray, thundershirt or non-sedating Natura Vet Calm Aid? Yes ☐ No ☐

We look forward to playing with your pet!