



Thank you for choosing *Le Chateau Pet Resort, Spa, and Boutique* for your pet's vacation!

Please complete the following information:

Today's Date \_\_\_\_\_

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City, St, Zip \_\_\_\_\_

Phone \_\_\_\_\_ Alt # \_\_\_\_\_

Email \_\_\_\_\_

Emergency contact: \_\_\_\_\_

Phone \_\_\_\_\_ Alt # \_\_\_\_\_

Veterinarian \_\_\_\_\_ Ph # \_\_\_\_\_

**Preferred Suite Size**

Champion 4 x 8

Olympian 6 x 8

Royal 8 x 8

Chateau 10x8

**Preferred Amenities**

Classic  Premium

Preferred Condo Size

Double Story Condo

Penthouse

**Pets staying**

\_\_\_\_\_ Dogs \_\_\_\_\_ Cats

Other people besides yourself authorized to pick up your pet:

(Please inform them that identification will be required to pick up your pet)

Name

Address

Phone

Alt Phone

Name	Address	Phone	Alt Phone
_____	_____	_____	_____
_____	_____	_____	_____

**Service Agreement (Please read carefully before signing)**

Reservations are required for all services. The first night's deposit will be required to hold a suite for an overnight stay. The deposit is fully refundable if the reservation is cancelled within 72 hours of the stay. Rates are subject to change. Full payment at our current rate is required at check in time. Check out time is noon on the scheduled departure day. Guests may enjoy the full day at the resort, only half-day daycare charges will apply. Please pick up 15-30 minutes prior to closing. After hours pick up is available for an additional charge and must be arranged before closing. Your pet is welcome to bring bedding and special items from home to keep in his/her suite. Please label all belongings with pet's full name. Though we will make every effort to make sure your pet's belongings go home with him/her, we are not responsible for any lost or damaged belongings. Please provide your pet's regular food to prevent upset stomach. If food is not provided or in the event your pet's supply is exhausted a new bag of food we offer for sell in the boutique will be added to your bill. Alternatively, your pet's preferred food will be purchased. The cost of the food and a run charge will be added to your bill. Your pet's comfort and safety is our utmost concern. Each pet is enrolled in our Well Pet Insurance for \$1 per day. All immunizations must be current for age. We require Rabies, FVRCP, and Feleuk for cats and rabies, DHPP, and Bordetella for dogs, as well as regular worming, heartworm preventative, and flea/tick preventative for all services at Le Chateau Pet Resort. Pets found to host fleas and/or ticks will be treated at parent's expense. An invoice or certificate of health from your veterinarian is required as proof of vaccinations or variation to these requirements. If your pet is found to be or becomes ill or injured during their stay, we will first attempt to notify you or an emergency contact. If necessary, we will obtain services for your pet from your veterinarian, an other veterinarian if yours is unavailable, or, as a final resort, the emergency clinic. A \$5 daily surcharge will be added for unaltered males and females over six months old, and for pets requiring extra medical supervision, injections, or bandaging. Every dog is evaluated for acceptance into group play. Play is strictly supervised at all times. If a pet is not permitted in group play a \$5 per day charge will be applied to a stay with classic amenities for the pet requiring individual playtime. Exclusive playtime will be the selected service for guests with premium amenities for no additional charge. Requested groom services are provided near scheduled departure time. Please notify us of any change in time as soon as possible. We will make an effort to complete the service, however a changed time or date for checkout may cause the groom not to be completed. Pets with appointments for a non-resident groom must be picked up when service is complete. Daycare charges will be applied for pets staying at the resort longer than one hour after notification that grooming is finished. Doggy day at the spa is available to allow your pet to stay and play before their groom and be picked up later in the day. If your pet's coat is extremely matted, our stylist will groom your pet with the safest, least painful method for your pet which may include shaving if the matts cannot be combed. If you are unsatisfied with a groom, please notify us within 24 hours to obtain additional grooming service at no charge. *I have read and understood the above. I certify, to the best of my knowledge, that my pet is free of any communicable illness, worms, fleas, and ticks. All attestations on this form are true and correct to the best of my knowledge. I release Le Chateau Pet Resort staff from any liability regarding my pet's stay, grooming, or daycare.*

Client Signature \_\_\_\_\_

Date \_\_\_\_\_

Pet's Full Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_

Male Neutered Yes  No  Female Spayed Yes  No  Weight \_\_\_\_\_ DOB \_\_\_\_\_

Has your pet ever been boarded? Yes  No  Where? \_\_\_\_\_

Preferred Brand of Food \_\_\_\_\_ Kibble or Can Amount \_\_\_\_\_ Times \_\_\_\_\_

Supplements \_\_\_\_\_ Kibble/Can/Vitamin/Other Amt \_\_\_\_\_ Times \_\_\_\_\_

Medications: \_\_\_\_\_ Dosage \_\_\_\_\_ Frequency \_\_\_\_\_

Can treats be given to your pet? Yes  No  Favorite treats \_\_\_\_\_

Is there any brand or type of food or treats your pet may NOT have? \_\_\_\_\_

Does your pet have any allergies, medical conditions, or physical limitations? Yes  No  Explain.  
\_\_\_\_\_

What are your pet's favorite toys? \_\_\_\_\_

What does your pet like to play? \_\_\_\_\_

Is your pet fearful of anything? \_\_\_\_\_

How does your pet generally react to other animals? \_\_\_\_\_

Has your pet had any training? Yes  No  Where? \_\_\_\_\_

What is your pet's preferred reward? \_\_\_\_\_

How does your pet respond to grooming? \_\_\_\_\_ Sensitive areas: \_\_\_\_\_

**Pet Behavioral Challenges** (check all that apply and provide explanation)

- Biting, hissing, or growling at people \_\_\_\_\_
- Growling at other animals \_\_\_\_\_
- Guarding resources \_\_\_\_\_
- Jumping over fences or digging under fences \_\_\_\_\_
- Chewing toys and/or bedding \_\_\_\_\_
- Separation anxiety \_\_\_\_\_
- Running out an open door or running away \_\_\_\_\_
- Pulling on or out of the leash \_\_\_\_\_
- Chasing other animals \_\_\_\_\_
- Shyness/Nervousness \_\_\_\_\_
- Other \_\_\_\_\_

**Other Comments:**

\_\_\_\_\_  
\_\_\_\_\_