



Thank you for choosing *Le Chateau Pet Resort, Spa, and Boutique* for your pet's vacation!  
Please complete the following information:

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City, St, Zip \_\_\_\_\_

Phone \_\_\_\_\_ Alt # \_\_\_\_\_

Email \_\_\_\_\_

Emergency contact: \_\_\_\_\_

Phone \_\_\_\_\_ Alt # \_\_\_\_\_

Veterinarian \_\_\_\_\_ Ph # \_\_\_\_\_

Other people besides yourself authorized to pick up your pet:

(Please inform them that identification will be required to pick up your pet)

- Preferred Suite Size
- Champion 4 x 8
  - Olympian 6 x 8
  - Royal 8 x 8
  - Chateau 10x8

- Preferred Amenities
- Classic  Premium
  - Preferred Condo Size
  - Double Story Condo
  - Penthouse

Pets staying  
\_\_\_\_\_ Dogs \_\_\_\_\_ Cats

Name	Phone	Alt Phone
_____	_____	_____
_____	_____	_____

**Service Agreement (Please read carefully before signing)**

Reservations are required for all services. The first night's deposit will be required to hold a suite for an overnight stay. The deposit is fully refundable if the reservation is cancelled within 72 hours of the stay. Rates are subject to change. Full payment at our current rate is required at check in time. *Check out time is noon on the scheduled departure day. Guests may enjoy the full day at the resort, only half-day daycare charges will apply.* Last check in time is one hour prior to closing. Last pick up time is 15 minutes prior to closing. After hours pick up is available for an additional charge and must be arranged before closing. Before hours check in is available for an additional charge and must be paid in full before check in. Your pet is welcome to bring bedding and special items from home to keep in his/her suite. Please label all belongings with pet's full name. Though we will make every effort to make sure your pet's belongings go home with him/her, *we are not responsible for any lost or damaged belongings.* Please provide your pet's regular food to prevent upset stomach. If food is not provided or in the event your pet consumes all food provide, a new bag of food we offer for sell in the boutique will be added to your bill. If you prefer your pet's food be purchased inform us at check in. The cost of the food and a run charge will be added to your bill. Each pet is enrolled in our Well Pet Guarantee for \$1 per day. Should your pet require veterinarian attention following boarding you may submit the bill for an 80% reimbursement of vet costs related to the stay. All immunizations must be current for a pet's age. We require Rabies, FVRCP, and Feleuk for cats and Rabies, DHPP, and Bordetella for dogs, as well as regular worming, heartworm preventative, and flea/tick preventative for all services at Le Chateau Pet Resort. Pets found to host fleas and/or ticks will be treated at parent's expense. An invoice or certificate of health from your veterinarian is required as proof of vaccinations or variation to these requirements. If your pet is not current on the required vaccines your pet will be taken to our veterinarian and charges for the transport and vaccinations will be added to your pet's stay. If your pet is found to be or become ill or injured during their stay we will obtain services for your pet from our veterinarian or emergency clinic if after hours. A \$5 daily surcharge will be added for unaltered males and females over six months old, and for pets requiring extra medical supervision, excessive medications, injections, or bandaging. Every dog is evaluated for acceptance into group play. Play is strictly supervised at all times. Though our guardians are trained in dog behaviors and body language as well as safe off leash play there are risks involved with group play. If your pet is not suitable for group play, exclusive playtime for guests with premium amenities is no additional charge. A \$5 per day charge will be applied with classic amenities for the pet requiring individual playtime. Individual play pets will be rotated as a group of their own. Bathing services, if requested, are provided near scheduled departure time. Please notify us of any change in time as soon as possible. We will make an effort to complete the service, however, a change in time or date for checkout may cause the bathing not to be completed. Pets with appointments for a non-resident bathing must be picked up when service is complete. Daycare charges will be applied for pets staying at the resort longer than one hour after notification that bathing is complete. Doggy Day at the Spa is available to allow your pet to stay and play before their bath and be picked up later in the day. If your pet's coat is extremely matted, and we cannot safely remove the mats with brushing, we will not be able to bath your pet as getting mats wet before removal will cause them to tighten even closer to your pet's skin. We would be happy to recommend a groomer that can safely shave your pet's coat for a fresh start.

*I have read and understood the above. I certify, to the best of my knowledge, that my pet is free of any communicable illness, worms, fleas, and ticks. All attestations on this form are true and correct to the best of my knowledge. I release Le Chateau Pet Resort staff from any liability regarding my pet's stay, grooming, or daycare.*

Client Signature \_\_\_\_\_

Date \_\_\_\_\_

Pet's Full Name \_\_\_\_\_ Breed \_\_\_\_\_ Color \_\_\_\_\_

Male Neutered Yes  No  Female Spayed Yes  No  Weight \_\_\_\_\_ DOB \_\_\_\_\_

Has your pet ever been boarded? Yes  No  Where? \_\_\_\_\_

Has your pet attended obedience training? Yes  No  Where? \_\_\_\_\_

Does your pet have prior OFF LEASH play experience with other pets? Yes  No  If yes, what kind of social experience did your pet have? \_\_\_\_\_

What is your pet's usual play style? Please circle all that apply.

Easygoing    Wrestle    Chase    Vocal During Play    Rough    Non-stop  
Alpha    Cat-like    Body Slammer    Sunbather    Mouthy    Couch Potato

Does your pet chase or try to chase cats, squirrels, bikes, cars etc...? Yes  No  Unknown

Is your pet willing to share items with other pets outside of the household? Yes  No  Unknown

Does your pet have a bite history? Please explain. \_\_\_\_\_

If yes, did any bites require medical attention? Yes  No  Unknown

What benefit of off leash group play to you hope to gain for your pet? Please circle all that apply.

Play with other dogs    To not be left home alone    Additional exercise  
Sole source of exercise    Socialization    Separation anxiety    Other (Explain)

Preferred Brand of Food \_\_\_\_\_ Kibble or Can Amount \_\_\_\_\_ Times \_\_\_\_\_

Supplements \_\_\_\_\_ Kibble/Can/Vitamin/Other Amt \_\_\_\_\_ Times \_\_\_\_\_

Medications: \_\_\_\_\_ Dosage \_\_\_\_\_ Frequency \_\_\_\_\_

(Please provide whatever inducer you usually give with meds such as pill pockets, cheese, peanut butter, canned food, etc.)

May items such as wet food, yogurt, cheese, or hot dogs be given to promote appetite or acceptance of meds or encourage appetite if not eating well? Yes  No

Is there any brand or type of food or treats your pet may NOT have? \_\_\_\_\_

Does your pet have any allergies, medical conditions, or physical limitations? Yes  No  Explain. \_\_\_\_\_

Is your pet fearful of anything? \_\_\_\_\_

Other information you would like us to have about your pet. \_\_\_\_\_

### **Pet Behavioral Challenges** (check all that apply and provide explanation)

- Biting, hissing, or growling at people \_\_\_\_\_
- Growling at other animals \_\_\_\_\_
- Guarding resources \_\_\_\_\_
- Jumping over fences or digging under fences \_\_\_\_\_
- Chewing toys and/or bedding \_\_\_\_\_
- Running out an open door or running away \_\_\_\_\_
- Pulling on or out of the leash \_\_\_\_\_
- Chasing other animals \_\_\_\_\_
- Shyness/Nervousness \_\_\_\_\_
- Other \_\_\_\_\_
- Separation anxiety. Is it permissible to use all natural calm aids such as lavender spray, thunder shirt or non-sedating Natura Vet Calm Aid? Yes  No

**We look forward to playing with your pet!**